

# ISRAEL EXPERIENCE – FAQ

## **How do I Register for the Israel Experience?**

Book your trip by signing up on our website. If you have questions or need help, please call Kelly at 501-416-3320 or email [kelly@thegreatesttrip.com](mailto:kelly@thegreatesttrip.com). After you complete the online registration form, you will need to pay a \$500 per person deposit within 10 days. There is a \$25 per person fee for paying your registration with a credit card. In order to avoid this fee, most people mail a check to the address below. If you are paying for more than one person, please combine payments into one check/credit card transaction when possible. Please mail only the check with names of travelers on the memo line.

BLUE DIAMOND TRAVEL  
P.O. Box 242058  
Little Rock, AR 72223

## **What do I need to book my reservation?**

To book a reservation you will need the name for each passenger as shown on their passport and a deposit for each person. You will also need to read and agree to the Terms & Conditions before a reservation can be completed. A passport that expires more than 6 months AFTER the trip return date is required. A Visa is NOT required for the Israel trip.

## **Do I need to get any shots before going to Israel?**

We will be subject to airline and Israeli vaccine requirements. At this time, we do expect that Israel will require those coming into their country to provide proof of their Covid-19 vaccination but we will let you know as things progress in the months ahead. No other shots are required for this trip.

## **What is the reservation deadline (latest I can book) for my event?**

There is no set deadline, but availability become limited as the event approaches. Special late accommodations can sometimes be made by contacting Kelly directly at 501-416-3320.

### **Who can book a reservation?**

Anyone over the age of 18 who is financially capable of making the required deposit can book a reservation.

Note: The person booking a reservation does not need to be traveling on the event, but they will need to accept financial responsibility for all individuals on the reservation. Children under the age of 18 are welcome on this trip if they are traveling with someone over the age of 18.

### **Will my credit card automatically be charged for payments?**

No, we do not automatically charge your credit card. Passengers must log in to make a payment, or can call Kelly at 501-416-3320 to make a payment over the phone.

### **I am traveling alone and I would like a roommate. How does that process work?**

If you request, Blue Diamond Travel will attempt to put you with another traveler of your same gender requesting a roommate. If we can pair you with someone we will connect the two of you prior to the trip.

Note: Asking for a Roommate match does not guarantee one will be found, if no match can be found, you will be responsible for the single supplement fee of \$1250.

### **Can I use a credit card for my payment?**

Yes. We accept Visa, MasterCard, Discover Card and AMEX. However, there will be a convenience fee for booking by credit card of \$175.00, \$25 for the deposit and \$150 for the trip balance. If you only book your deposit by credit card then the fee will be \$25.00.

### **Is the pricing per person?**

Yes. All pricing is per person based on two passengers sharing the same room. There is a \$1250.00 fee for a single room.

**What is the Payment Schedule and will I receive an invoice?**

Invoices are PER PERSON and will be sent to the billing email address on file. If no billing email address is submitted at registration, invoices will be emailed to the email address used on the registration form. Invoices will be sent in February for the 50% payment that is due March 7, 2022. Invoices will be sent in April for the final 100% payment due May 7, 2022.

**When will I receive my flight itinerary and seat assignment?**

Blue Diamond Travel will contact you with your flight itinerary from Little Rock to Tel Aviv within two weeks of receiving your registration. The airline will make the seat assignments 3-4 weeks before the trip and Blue Diamond Travel will send them out via email with a confirmation number and final travel details about 2 weeks prior to the trip.

**Are there specific dress code requirements for the Israel Experience?**

There are no specific requirements when it comes to clothing for the Israel Experience. We suggest that you dress for comfort. This trip will be casual and your comfort is most important. There is no need for any dressy/formal clothes at any time. NOTE: A few places that we will go do require modest dress, which simply means that your knees and shoulders must be covered. Your guide will notify you the night before a “modest dress” tour day so that you can be prepared.